



# **VOICE, INCLUSION & COHESION**

Helvetas supports local actors in achieving sustainable systemic change that

- amplifies the voices of vulnerable communities, migrants and refugees
- enhances the space for civil society and the private sector to meaningfully participate in inclusive decision making
- strengthens the capacities of public institutions to deliver gender and youth responsive services and to articulate transformative policies for a cohesive society

## ABOUT HELVETAS

Helvetas was founded in 1955 as the first private organization for development cooperation in Switzerland.

It has since grown to become a global nonprofit with sister organizations in the U.S. and Germany. We support projects in 30 countries in Africa, Asia, South America and Eastern Europe.

We are a member of the Alliance2015, a strategic network of eight European non-governmental organizations with an annual programming budget of over €640 million.

For over 65 years, Helvetas has been contributing to efforts to alleviate poverty, working to advance human rights, and fighting injustice across the globe.

## HOW WE WORK

Our primary role is to be a temporary facilitator. With our support, key system actors from local communities, public institutions, and civil society work together to identify the causes of system failure and transform those systems to serve as many disadvantaged people as possible.

Our work is guided by thematic expertise (our thinktank, known as Advisory Services), field work (over 370 projects) and policy dialogue (advocating for policy change).

We create synergies through strategic partnerships. Helvetas is a member of 77 professional networks and alliances and works with over 850 local partners to ensure solutions are locally owned.

## ABOUT VOICE, INCLUSION & COHESION

All the work we do is driven by the goal of delivering just and sustainable systemic change that transforms the living conditions of the world's most marginalized and disadvantaged people.

#### **Our Approach**

Voice, Inclusion and Cohesion work includes three working fields:

**Governance & Civic Space:** Our aim is to ensure that communities and civil society can claim their rights and meaningfully engage in development and policy processes. To achieve this, we develop the capacity of civil society to wield influence, and for local governments to manage public resources efficiently and transparently.

**Conflict transformation:** We build cohesive societies where people can live in dignity by fostering peaceful relationships and creating spaces to exchange ideas, prevent radicalization of youth, and constructively resolve conflicts by tackling their root causes and potential drivers.

**Migration:** We maximize the development benefits of migration and protect the rights of migrant workers and their families by strengthening institutions that work at the interface between governments, migrants, and migrant organizations in the places of origin and destination.

#### **Our Impact**

Every year, Helvetas supports up to 420,000 women and men in claiming their civil rights. But the most meaningful measures of our impact are activities that promote sustainable and systemic change. Examples of such impact in 2019 include:

- 238,402 people attended courses at which they learned about their civil rights and/or democracy, decentralized administration, migration and peace-building
- 6,776 civil society organizations strengthened their capacities and working methods
- 1,195 civil society organizations and networks were supported in their advocacy work
- The Open History Project in Myanmar reached 4,227 persons through exhibitions supporting women, men and young people from different ethnic and social groups in creating and promoting mutual understanding and peaceful coexistence
- The Safer Migration Project in Nepal supported the establishment of 39 inter-municipal collaborations between 156 Palikas for the effective and efficient provision of foreign employment services



# FEATURED PROJECTS

#### SAMI - NEPAL

CLIENT: SWISS AGENCY FOR DEVELOP-MENT AND COOPERATION

#### **DURATION: 2014 - PRESENT**

#### BUDGET: CHF 23,800,000

The Safer Migration (SaMi) project is a joint initiative of the governments of Nepal and Switzerland. The project helps reduce the risks and maximize the development impact of labor migration by raising awareness on safe migration and offering skills development and financial literacy training, as well as legal and psycho-social support.



Legal counselor Manju Subedi explains to Ranjita Mehta how she can repatriate her husband from Qatar.

#### Selected results

SaMi gained a reputation as a standout success in Nepal and the South Asia region. From 2014 to 2017, 48,900 potential migrants received advice from what are now called Migration Resource Centers. SaMi staff collaborate closely with the Ministry of Labour, Employment and Social Security, which has helped improve Nepal's foreign employment system for the better protection of migrant workers.

## **Key insights**

- Media, street drama, songs and storytelling have been effective mediums to disseminate information in remote areas.
- Mobilizing returnee migrants in awareness raising is the best way to inform communities, especially women and disadvantaged groups that rely on informal channels for labor migration.
- Information centers, working closely with local administrations, offer an effective approach for helping young migrants make informed decisions.

# DEMOS - KOSOVO

#### CLIENT: SWISS AGENCY FOR DEVELOP-MENT AND COOPERATION

#### **DURATION: 2014 - PRESENT**

#### BUDGET: CHF 22,294,000

The Decentralisation and Municipal Support (DE-MOS) project helps municipalities through performance grants that are co-funded by the Kosovo government. Competition among municipalities, combined with technical assistance, triggers positive behavioral changes in the areas of improved democratic governance, financial and human resource management, and responsive public services.



DEMOS annually awards grants to municipalities based on their performance.

#### **Selected results**

To date, the project has trained 2,065 municipal officials and has benefited 254,204 women and 49,606 minorities with better municipal services. The municipal performance grants have shown an increase in several positive governance indicators such as the oversight role of the municipal assembly.

## **Key insights**

- The performance measurement is often done by local governments themselves and carries a risk of inflated data. To mitigate this, the performance measurement system of the Ministry of Local Government in Kosovo introduced data quality assurance mechanisms.
- To ensure sustainability, the performancebased grant scheme has been designed to become part of a government system that is sufficiently anchored in a legal framework and funded with a government budget.
- Covid-19 adaptation showed that information and communication technology can widen and deepen inclusive decision-making.

# PEACE - MYANMAR

CLIENT: EUROPEAN UNION DURATION: 2016 - 2020

BUDGET: EURO 2,136,000

Through the Promoting Equitable, Accountable, Civic Engagement (PEACE) project's support, local civil society organizations expanded, strengthened, and developed more meaningful relationships with different levels of government and communities.



Civil society organizations, community members, businesses and government work together to rehabilitate a canal.

#### **Selected results**

The project collaborated with 785 civil society organizations in Myanmar. The civil society organizations formed regional networks and a national network. "Given four years and a budget of  $\in 2$  million, it is difficult to imagine a better way to sustainably increase civic engagement in Myanmar. The project was impactful far beyond the expected. Due regard was also given to issues of social equity for women, youth, and ethnic minorities," said Louise Coventry, lead evaluator of the external project review.

# Key insights

- Give attention to the production of high-quality resource materials (e.g. documentation of curriculum), which contributes to project sustainability.
- One-off training is rarely sufficient; plan for follow-up and refresher courses, and set up peer support for trainees, communities of practice, mentoring or coaching services, and online reinforcement of learning.

# YOU - KYRGYZSTAN

CLIENT: HELVETAS, LOCAL PARTNERS DURATION: 2017 – PRESENT BUDGET: CHF 1,415,000

The Youth United for Future (YOU) project supports youth in the south of Kyrgyzstan in finding their personal and professional purpose in life. It also promotes constructive dialogue between youth and older generations—as opposed to family simply dictating life choices to young people and peaceful public discourse on religion and democracy.



Bekbolsun no longer feels awkward talking openly to older people, and Gulsara realized that her generation should put more effort into understanding young people.

## Selected results

The project has directly benefited 1,350 young men and women aged 15-29 years. The government of Kyrgyzstan is now piloting the project's training methodology, called Tune In, in the national school curriculum. Tune In aims to include youth in community life to increase social cohesion and their resilience to violence and extremist rhetoric.

#### **Key insights**

- Experiential learning methodology is effective for yielding behavior and perspective change for both youth and adults.
- The psychosocial aspect is key to this type of work; trainings must incorporate methods for youth to build self-confidence and identify pathways to actively engage in their society.

## MORE INFORMATION

• Learn more about Helvetas' Voice, Inclusion and Cohesion work

# CONTACT US



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Meet our advisors

## WHAT WE CAN OFFER

- Supporting the design, implementation, adaptation and reviews of projects
- Promoting innovation in projects through applied research, sourcing of good international practices and facilitating global exchange of know-how
- Developing and contextualizing methodologies, tools and approaches such as Conflict Sensitivity, Political Economy & Power Analysis, Socially Inclusive and Gender Responsive Budgeting, Social Dialogue & Audits, Experiential Peace Education and Arts & Culture for Social Cohesion
- Offering external clients DAC evaluations & reviews, feasibility analyses, and capacity development
- · Capitalizing and sharing of project experiences
- Profiling of Voice, Inclusion and Cohesion in international events, networks and publications
- Partnerships in consortia, joint bidding, and joint project implementation

## PARTNERSHIPS, ALLIANCES AND NETWORKS



